

# CALL 2-1-1

**Get Connected.  
Discuss Options.  
Discover Eligibility.**

**CARES**  
Homeless Response System



## IF HOMELESS

Living in a place not meant for habitation, shelter, or hotels:

### SHELTER & REHOUSING

- 1 Assessment and prioritization for emergency shelter.
- 2 Information on or referrals to community resources like public housing, public benefits, and food assistance.
- 3 Support to identify and utilize personal resources and connections to become rehoused.
- 4 Assessment and prioritization for homeless supportive housing programs (based on eligibility, needs, homeless status, & choice) based on availability.



## IF AT IMMINENT RISK

Homeless or will lose primary nighttime residence within two weeks:

### PREVENTION & DIVERSION

- 1 Assessment for eligibility and prioritization for financial assistance to prevent eviction.
- 2 Information on or referrals to community resources like public housing, other prevention resources, public benefits, and food assistance.
- 3 Mediation to resolve housing issues with landlords, family, or others.
- 4 Linkage to a CARES housing assessment if prevention and diversion could not prevent homelessness.
- 5 Linkage to law enforcement or victim services if fleeing violence.



## IF HOUSED

Needs Housing, resources, or stabilization:

### INFORMATION & REFERRAL

- 1 Information on or referrals to community resources like public housing, prevention resources, public benefits, and food assistance.
- 2 Mediation to resolve housing issues with landlords, family, or others.
- 3 Linkage to law enforcement or victim service agencies if fleeing violence.

If you are experiencing abuse and/or are in danger call 911 or seek help by contacting the Rape and Abuse Crisis Center at (701) 293-7273



## Coordinated Access Referral Entry & Stabilization System

CARES connects individuals and families to appropriate resources for the crisis they are experiencing. This includes shelter, housing, and mainstream resources. Resources are often limited and may not be available immediately.

However, CARES is a streamlined system to connect people with appropriate available options. Due to high demand, wait times can be from 1 week to 1 year depending on assistance needed. You are encouraged to seek out other resources such as emergency assistance, public housing, food baskets, social services, etc.

If you are needing assistance for someone other than yourself, please call 211 **first** to discuss appropriate options.

**CARES is the homeless response system for North Dakota and West Central Minnesota.**